



Before You Tell it to Your Inspector General



I got a beef with
the system..! What
step should I take?



- ✓ **Be sure you have a problem, not just a peeve.**
(Are cooks turning out lousy chow or was it just one bad meal)
- ✓ **Give your chain of command a chance to solve the problem.**
(Many problems must be addressed to the chain of command for resolution anyway)
- ✓ **If IG assistance is needed, contact your local IG first.**
(IGs at higher commands will normally refer the case to the local IG for action)
- ✓ **Be honest and do not provide misleading information.**
(IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information)
- ✓ **Keep in mind that IGs are not policy makers.**
(If a policy is flawed, you can submit proposed changes through appropriate channels)
- ✓ **Keep in mind that IGs can only recommend, not order a resolution.**
(Only Commanders can order; the role of the IG is to advise the Commander)
- ✓ **Remember IGs can only resolve a case on the basis of fact.**
(Your claim that a supervisor has violated the rules doesn't make it fact; a claim must be supported with evidence)
- ✓ **Don't expect instant action on your request...Be patient.**
(Investigations take time, and IGs tend to have heavy workloads)
- ✓ **Be prepared to take "No" for the answer.**
(In any case of "Yes" or "No", the IG will explain why)



Your Local IG is:

Phone: 601-313-6270

Group Inbox: ng.ms.msarng.list.ig@army.mil

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG assistance. After all, problem-solving is one of the IG's primary missions.
